



## Kettering Science Academy Parent/Carer Survey Feedback November 2020

*"I thank everyone for doing an amazing job at my son school for making sure everything include them are stay safe and well."*

The survey was taken as a follow-up to previous surveys in May, June and July 2020 which were carried out to gain an understanding of how families were coping during the school closure period due to COVID-19 and identify what could be done to provide further support.

292 parents of 341 students completed the survey in October 2020. This represents approximately **28%** of the whole student population.

**81%** of parents stated they believe the school has communicated well.

The average score for 'In general, how are your family coping from 1-10?' was **8.1**. We will make (or already have made) contact with all families who identified as 4 or below.

**84%** of parents know who to contact if they have a concern.

The average score for 'How confident do you feel supporting your child learning?' was **6.4**.

The average score for 'How confident do you feel ensuring your child is safe online?' was **8.2**.

<i><b>What are your biggest concerns at this time?</b></i>	<i><b>Do you have any suggestions for how the school can further support you and your family?</b></i>
<ul style="list-style-type: none"> <li>➤ COVID and being safe including social distancing, hand washing etc.</li> <li>➤ Mental health and wellbeing</li> <li>➤ Child falling behind/not catching up</li> <li>➤ How to support children at home (either now with homework, catch-up or in future school closure)</li> <li>➤ Being ready for exams (GCSE and A level)</li> <li>➤ Potential future closure and lockdowns</li> <li>➤ Communication about COVID matters</li> <li>➤ Behaviour/bullying</li> <li>➤ Home issues – money, unemployment</li> <li>➤ Community issues – drugs/gangs</li> </ul>	<ul style="list-style-type: none"> <li>➤ Receiving feedback about how their child is doing (progress)</li> <li>➤ Help with TEAMS</li> <li>➤ More contact and communication (especially in relation to COVID)</li> <li>➤ More homework</li> <li>➤ Parents to receive emails when homework set (rather than when not handed in)</li> </ul>

*Moving on:*

<i><b>What are your biggest concerns at this time?</b></i>	<i><b>How we can help:</b></i>
<i>I would like to know more about how the school is managing COVID and keeping the school community safe</i>	<ul style="list-style-type: none"> <li>➤ Expectations for students and staff are clear and outlined in the risk assessment which can be found on line <a href="http://www.ketteringscienceacademy.org/page/?title=Full+School+Opening&amp;pid=185">http://www.ketteringscienceacademy.org/page/?title=Full+School+Opening&amp;pid=185</a></li> <li>➤ The whole community is working hard to keep everyone safe including more cleaning, face masks for students, social distancing in classrooms etc.</li> </ul>
<i>I am worried about my child being behind and not catching up How can I support my child at home (either now with homework, catch-up or in future school closure)</i>	<ul style="list-style-type: none"> <li>➤ It is completely understandable that you are concerned about this.</li> <li>➤ Please be reassured that we are doing everything possible to support your child both academically and pastorally, including preparing them for exams in Years 11 and 13.</li> <li>➤ Information about Remote Learning' can be found on the website <a href="http://www.ketteringscienceacademy.org/page/?title=Online+Curriculum&amp;pid=223">http://www.ketteringscienceacademy.org/page/?title=Online+Curriculum&amp;pid=223</a></li> </ul>

<p><i>I am concerned about my child's mental health and/or wellbeing</i></p>	<ul style="list-style-type: none"> <li>➤ Information about student wellbeing can be found at <a href="http://www.ketteringscienceacademy.org/page/?title=Wellbeing&amp;pid=140">http://www.ketteringscienceacademy.org/page/?title=Wellbeing&amp;pid=140</a></li> <li>➤ We would be very happy to hear from you or your child so please do not hesitate to get in touch.</li> <li>➤ Lynne Nelson, our School Nurse, will also be happy to help with any medical concerns, email her at <a href="mailto:Lnelson@ketteringscienceacademy.org">Lnelson@ketteringscienceacademy.org</a></li> <li>➤ Email <a href="mailto:helpme@ketteringscienceacademy.org">helpme@ketteringscienceacademy.org</a> for wellbeing or <a href="mailto:enquiries@ketteringscienceacademy.org">enquiries@ketteringscienceacademy.org</a> for more general/admin support.</li> </ul>
<p><i>I am worried about bullying</i></p>	<ul style="list-style-type: none"> <li>➤ Please contact your child's Head of Year to discuss your concerns.</li> <li>➤ <a href="http://www.ketteringscienceacademy.org/page/?title=Anti+Bullying&amp;pid=93">http://www.ketteringscienceacademy.org/page/?title=Anti+Bullying&amp;pid=93</a> for more information.</li> </ul>
<p><i>I would like some help with home issues such as money, unemployment etc. and/or community issues</i></p>	<ul style="list-style-type: none"> <li>➤ Please contact your child's Head of Year or the Safeguarding Team at school. Mrs Chapman - Deputy Safeguarding Lead <a href="mailto:lchapman@ketteringscienceacademy.org">lchapman@ketteringscienceacademy.org</a> Mrs Matcham - Deputy Safeguarding Lead <a href="mailto:vmatcham@ketteringscienceacademy.org">vmatcham@ketteringscienceacademy.org</a></li> <li>➤ We have created a document with local agencies that can provide support which can be accessed at: <a href="http://www.ketteringscienceacademy.org/site/data/files/users/21/files/CF CB81F6053016F59168F3FF26047529.pdf">http://www.ketteringscienceacademy.org/site/data/files/users/21/files/CF CB81F6053016F59168F3FF26047529.pdf</a></li> <li>➤ We may be able to offer an Early Help Assessment <a href="https://www.northamptonshire.gov.uk/councilservices/children-families-education/help-and-protection-for-children/protecting-children-information-for-professionals/Pages/early-help.aspx">https://www.northamptonshire.gov.uk/councilservices/children-families-education/help-and-protection-for-children/protecting-children-information-for-professionals/Pages/early-help.aspx</a></li> </ul>
<p><i>I would like to know what progress my child is making</i></p>	<ul style="list-style-type: none"> <li>➤ Progress reports are in the process of being issued.</li> <li>➤ If you have any specific concerns please contact the Form Tutor or subject teacher.</li> <li>➤ If you would like your child to do additional work you could utilise the National Oak Academy to consolidate their learning.</li> </ul>
<p><i>I need help supporting my child with Teams and/or what will happen if the school closes</i></p>	<ul style="list-style-type: none"> <li>➤ Link on the school's website: <a href="http://www.ketteringscienceacademy.org/page/?title=Online+Curriculum&amp;pid=223">http://www.ketteringscienceacademy.org/page/?title=Online+Curriculum&amp;pid=223</a></li> <li>➤ Link for information on Parents/Carers can help: <a href="http://www.ketteringscienceacademy.org/site/data/files/users/21/files/BA2989FF299BDB79F5DF70201E3C80D6.pdf">http://www.ketteringscienceacademy.org/site/data/files/users/21/files/BA2989FF299BDB79F5DF70201E3C80D6.pdf</a></li> <li>➤ Teams user guide for students: <a href="http://www.ketteringscienceacademy.org/site/data/files/users/21/files/9F8F5DCDEC72738CB6EDDFD93DE8969B.pdf">http://www.ketteringscienceacademy.org/site/data/files/users/21/files/9F8F5DCDEC72738CB6EDDFD93DE8969B.pdf</a></li> </ul>
<p><i>I would like to know when my child is set homework</i></p>	<ul style="list-style-type: none"> <li>➤ We are still working on utilising Teams to the best effect. Some parents are receiving emails. Please bear with us.</li> </ul>
<p><i>I would like more contact from school</i></p>	<ul style="list-style-type: none"> <li>➤ We are keeping in contact by email and text. Please also check the website regularly.</li> <li>➤ If you have a concern please do not hesitate to contact your child's Form Tutor or Head of Year. You can also email <a href="mailto:enquiries@ketteringscienceacademy.org">enquiries@ketteringscienceacademy.org</a> if you are not sure who to contact.</li> </ul>