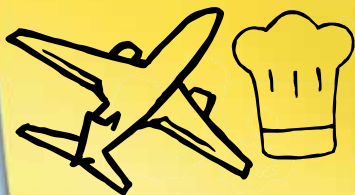


# TRAVEL & HOSPITALITY SECTOR

More than  
half of the  
people in  
this sector  
are between  
16 and 28



47%  
of the sector  
workforce is  
part-time

638,000

additional staff are needed  
in the sector by 2017

You could take the  
first career step that  
Jamie Oliver took

Which areas employ most people in this sector?  
(% of overall sector employment)

Restaurants – 30.5%

Pubs, bars and nightclubs – 16.10%

Hotels – 12.1%

Hospitality Services – 17.6%

So why not get into one of the UK's largest, most  
popular (and fun) sectors?

£22,000 per year  
(average travel agent salary)

270,000

(people employed  
as chefs in the UK)



## TRAVEL & HOSPITALITY

## Careers Insight

Fancy a career where you help people enjoy themselves, with opportunities to travel in the UK and abroad? Then look no further than the travel and hospitality sector...

### Travel services

These are the travel agents and tour operators who help people book their holidays. They work in both call centres and high street travel agencies (like Thomas Cook, STA Travel).

**Earnings:** Salaries start between £11,000 and £14,000 a year.

### Catering

This is all about professional cooking – for restaurants, takeaways, canteens, pubs, cafes and anywhere else that boasts a menu. It's an industry that rewards hard work and ambition.

**Earnings:** Salaries start between £10,000 and £13,000 a year.

### Air cabin crew

Fancy a career up in the air? These are the people who make sure we're comfortable and safe during flights. The perks are lots of free travel and a career that's always on the go.

**Earnings:** Salaries start between £14,000 and £16,000 a year.

### Bars & wait staff

This is the perfect industry for people who like to get out there and mingle. Bar and wait staff work 'front of house' in restaurants, pubs and nightclubs and serve customers.

**Earnings:** Salaries start between £9,000 and £12,000 a year (plus tips).

### Hotels & resorts

It takes a lot of people to run a successful hotel – the receptionists who check in guests, the housekeeper who keeps the sheets crisp, the reservations assistant who makes bookings, the porter who ferries luggage to the room.

**Earnings:** Salaries start between £10,000 and £13,000 a year.

## GET QUALIFIED

There are plenty of vocational courses for this sector...

### Apprenticeships

Apprenticeships are a great route into this sector; all of these are NVQ level 2:

- Cabin Crew
- Cleaning and Support Services
- Hospitality and Catering
- Travel Services

### Advanced Apprenticeships

Advanced Apprenticeships are also available; all of these are NVQ level 3:

- Hospitality and Catering
- Travel Services

### A Levels

Here are some A Level subjects relevant to careers in this sector:

- Food Technology
- Travel and Tourism

### Foundation Degrees

A Foundation Degree is a university-level qualification that is equivalent to the first two years of an Honours Degree. They are different from Honours Degrees as they involve learning in the workplace as well as at university or college.

### College Courses

A college course can also be a great route into this sector. To see which colleges have relevant courses in your region check out [www.opendoorsmedia.co.uk](http://www.opendoorsmedia.co.uk).

## USEFUL LINKS

[www.opendoorsmedia.co.uk](http://www.opendoorsmedia.co.uk) - The best careers site on the web.  
[www.people1st.co.uk](http://www.people1st.co.uk) - People 1st are the Sector Skills Council for Travel and Tourism.  
[www.careersbox.co.uk](http://www.careersbox.co.uk) - Home to a fantastic library of free careers videos.